

Roma Survey 2024

The European Union Agency for Fundamental Rights (FRA or Agency) processes the personal data of a natural person in compliance with Regulation 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.

This privacy notice explains FRA's policies and practices regarding its collection and use of your personal data, and sets forth your privacy rights. We recognise that information privacy is an ongoing responsibility, and we will update this notice where necessary.

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1. Why do we collect personal data?

The purpose of the processing of the personal data is to collect comparable data in 13 survey countries (ten EU Member States – Bulgaria, Czechia, France, Greece, Hungary, Ireland, Italy, Portugal, Romania, Spain; three accession countries – Albania, North Macedonia and Serbia) to support the EU in protecting the fundamental rights of persons with Roma or Travellers background. The survey will collect data on respondents' household situation, their experiences of discrimination in the areas of employment, health, housing, education and other services, experiences of hate crime and rights awareness. It is implemented within FRA's project A.3.1 of the 2024 Single Program Document. All data processed in FRA are fully anonymised and processed to (1) check on data quality during field work (2) to produce indicators and results to provide evidence on the situation of fundamental rights.

Starting from June 2024, our contractor Ipsos N.V., using the national polling agencies, will be interviewing data subjects from the Roma and Travellers populations.

2. What kind of personal data does the Agency collect?

We will collect only the following personal data necessary for the processing operation described above.

(a) Data collected via the questionnaire which include age, sex, economic activity, education, household social and economic situation, perceptions of discrimination, harassment, violence, participation in social life. Additionally to these data we will also collect the name, address and telephone number of the respondents. These will be used for keeping contact during the interview process and for quality check purposes and be accessible via the "Quality Check" manager of the national sub-contractors. It will not be provided to the main contractor Ipsos N.V. or FRA. Further, the polling agency may collect contact details of cooperating individuals and contact persons at municipal level who would be assisting in getting into contact with respondents or who would provide information about the locality. In some countries, GPS of the interview venue will be used as part of the quality control measures. Access to this data is restricted, and will not be matched to survey answers.

(b) Special categories of personal data:

In our survey we will collect sensitive personal data, such as information about your racial or ethnic origin, religious beliefs, belonging to minority in terms of sexual orientation or data concerning physical or mental health. Your responses will not be linked to your name or any other data or information which could identify you..

The data resulting from the survey and transmitted to Ipsos N.V. and FRA will be anonymous. Respondents' answers to the survey will be stored in a data set. Individual respondents cannot be identified from the data set. The results will be reported in aggregate format (e.g. as percentages or mean values) so that it will not be possible to recognise individual respondents from the results.

3. How do we collect your personal data?

We collect your personal data via the questionnaire the interviewer completes with you. Interviews take place face-to-face using tablets. For all countries: you have been randomly selected (via random walk in randomly selected localities). For Ireland: you have been selected non-randomly by cooperating individuals and contact

persons at municipal level, whose contact details were obtained through desk research and further referrals by the cooperating individuals and contact persons.

4. Who is responsible for processing your personal data?

The Agency is the legal entity responsible for the processing of your personal data and determines the objective of this processing activity. The Head of Equality, Roma and Social Rights Unit is responsible for this processing operation. This survey is conducted by Ipsos N.V. on behalf of FRA, with FRA being the data controller and Ipsos N.V. the data processor. Ipsos N.V. will use local polling agencies as sub-processors in the survey countries.

5. What is the legal basis for this processing operation?

This processing operation is necessary to conduct the Roma survey 2024. Such surveys are foreseen by the Agency's Founding Regulation (Regulation 168/2007, amended by Regulation (EU) 2022/555), in particular article 4 thereof. Therefore, the processing is lawful under Article 5.1.(a) of the Regulation (EU) No 2018/1725.

The processing of special categories of personal data is lawful under article 10.2.(j): the processing is necessary for scientific research purposes or statistical purposes based on Union law.

In addition, since the participation to the survey is not mandatory, respondents can stop the survey at any time. Data subjects will be asked to provide their consent to take part in the survey. Moreover, respondents are requested their consent for the audio recording of the interview, for quality control purposes. Such processing of your personal data is also in accordance with Article 5.1.(d) of Regulation (EU) No 2018/1725.

6. Who can see your data?

Your data will be accessible only by the specific sub-processor of each country. The data resulting from the survey and transmitted to Ipsos N.V. and FRA will be anonymous.

7. Do we share your data with other organisations?

No.

8. Do we intend to transfer your personal data to Third Countries/International Organizations

No. However, the personal data of respondents collected in the three accession countries (Albania, North Macedonia and Serbia) by the local polling agencies will be processed in those third countries. In this case, in accordance with the personal data protection provisions included in the contract signed between FRA and Ipsos, adequate safeguards will be in place.

9. When we will start the processing operation?

We will start the processing operation in June 2024.

10. How long do we keep your data?

FRA is due to receive the final data set from the contractor by 23 December 2024. After receiving the final data set, the agency will double-check that the data set does not contain any personal data. Any personal data detected as a part of this process will be deleted by the end of contract with the contractor (17 March 2025). The anonymised dataset will be stored indefinitely.

11. How can you control your data?

Under Regulation 2018/1725, you have rights we need to make you aware of. The rights available to you depend on our reason for processing your information. You are not required to pay any charges for exercising your rights except in cases where the requests are manifestly unfounded or excessive, in particular because of their repetitive character.

We will reply to your request without undue delay and in any event within one month of receipt of the request. That period may be extended by two further months where necessary, taking into account the complexity and number of the requests.

You can exercise your rights described below by sending an email request to [\[email address to local agency\]](#).

11.1. Do we need your consent?

Since your participation is not mandatory, we need proof that you consented to taking part in the interview and to the recording of the interview. Oral consent will be recorded in the questionnaire. You have the right to withdraw your consent at any time, and we will delete your data or restrict its processing. All processing operations up until the withdrawal of consent will still be lawful.

11.2. Your data protection rights

a. Can you access your data?

You have the right to receive information on whether we process your personal data or not, the purposes of the processing, the categories of personal data concerned, any recipients to whom the personal data have been disclosed and their storage period. Furthermore, you can have access to such data, as well as obtain copies of your data undergoing processing.

b. Can you modify your data?

You have the right to ask us to rectify your data you think is inaccurate or incomplete at any time.

c. Can you restrict us from processing your data?

You have the right to block the processing of your personal data when you contest the accuracy of your personal data or when the Agency no longer needs the data for completing its tasks. You can also block the processing activity when the operation is unlawful, and you oppose to the erasure of the data.

d. Can you request to have your data deleted?

You have the right to ask us to delete your data when the personal data are no longer necessary for the purposes for which they were collected, when you have withdrawn your consent or when the processing activity is unlawful. In certain occasions we will have to erase your data in order to comply with a legal obligation to which we are subject.

We will notify to each recipient to whom your personal data have been disclosed of any rectification or erasure of personal data or restriction of processing carried out in accordance with the above rights unless this proves impossible or involves disproportionate effort from our side.

e. Can you request the transfer of your data to a third party?

This only applies to information you have given us. You have the right to ask that we transfer the information you gave us from one organisation to another, or give it to you. The right only applies if we are processing information based on your consent or for the performance of a contract or for entering into a contract and the processing is automated.

f. Do you have the right to object?

Yes, you have the right to object when you have legitimate reasons relating to your particular situation. Moreover, you will be informed before your information is disclosed for the first time to third parties, or before it is used on their behalf, for direct marketing purposes.

g. Do we do automated decision making, including profiling?

No.

12. What security measures are taken to safeguard your personal data?

The Agency and its contractor has in place several security controls to protect your personal data from unauthorised access, use or disclosure. We keep your data stored on computer systems in an anonymised way with limited access to a specified audience only.

13. What can you do in the event of a problem?

a) The first step is to notify the Agency by sending an email to romasurvey2024@fra.europa.eu and ask us to take action.

b) The second step, if you obtain no reply from us or if you are not satisfied with it, contact our Data Protection Officer (DPO) at dpo@fra.europa.eu.

c) At any time you can lodge a complaint with the EDPS at <http://www.edps.europa.eu>, who will examine your request and adopt the necessary measures.

14. How do we update our privacy notice?

We keep our privacy notice under regular review to make sure it is up to date and accurate.

Current version number: 1

Last update: 23.05.2024

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